

Inclement Weather Policy

For the safety of staff and clients, the following procedures will be utilized for weather related changes and/or closures.

Whenever possible, should weather make travel unsafe, appointments will be converted to telehealth. To determine when appointments will be not be carried out face to face, the weather closures for Academy School District 20 in Colorado Springs will be the deciding factor.

In the event of a two hour delay, all appointments scheduled through the morning will be converted to telehealth. Appointments after 1:00pm will be face to face if travel for you is safe. In the event that it is unsafe for the provider to travel, you will be contacted with instructions.

In the event of closure for the entire day, all appointments for the entire day will be converted to telehealth.

Given the diverse nature of weather in our state, if you do not deem it safe to travel from your location to the clinic, please alert the front desk staff at least 30 minutes prior to your appointment so that we can be prepared for a virtual visit.

For virtual visits, DoxyMe will be utilized. Ten minutes before your appointment time, please log on to **<https://doxy.me/ambergates>**. There you will be able to make your co-pay prior to appointment for your convenience. Please be prepared with your preferred credit card for payment.